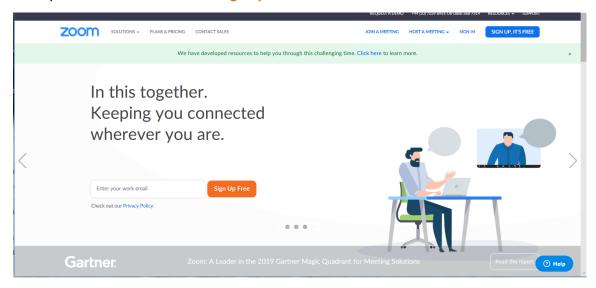
CFC Internet Counselling Guide

The service is for ongoing clients with an agreed weekly appointment time and therapist.

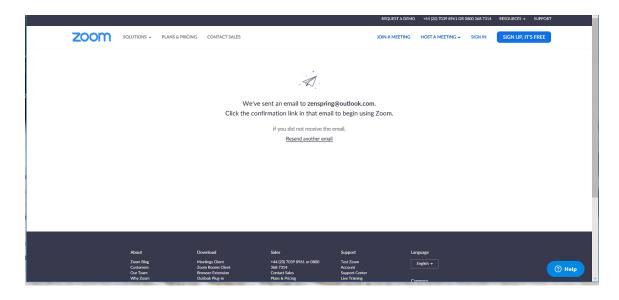
Get started.

Go to https://zoom.us/

Enter your email address and click Sign Up free



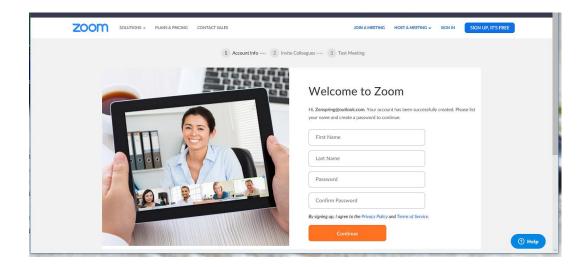
Confirm your email address when requested.



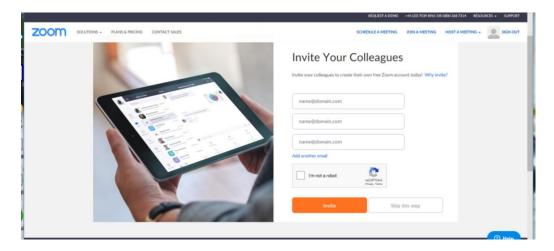
You will receive an email from Zoom.

Open it and Click "Activate Account"

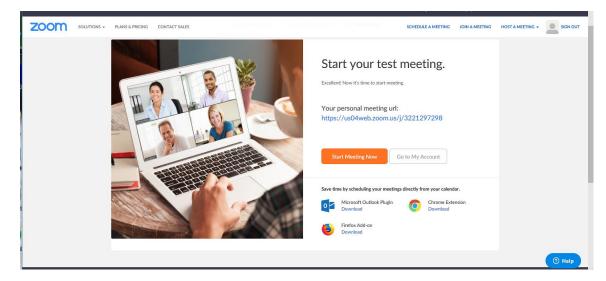
This will take you to Zoom account details window:



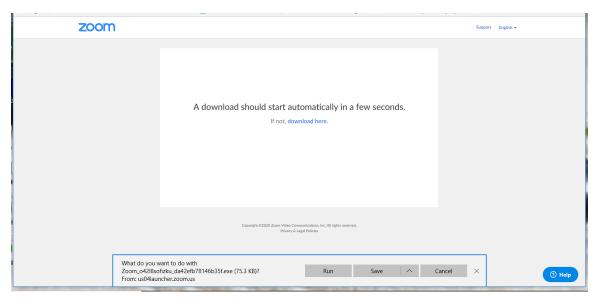
Fill in your details and create an account. Make sure you create a valid password and confirm it.



Press Skip this Step on the next "Invite Your Colleagues" screen.

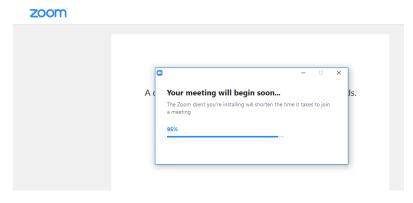


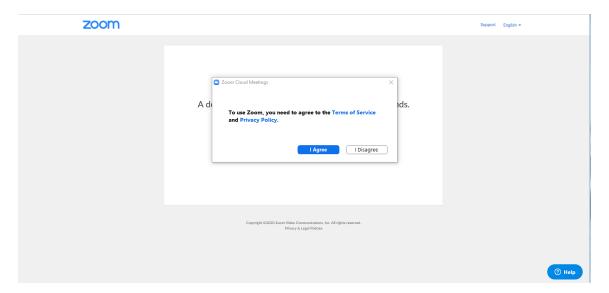
Press Start Meeting now.



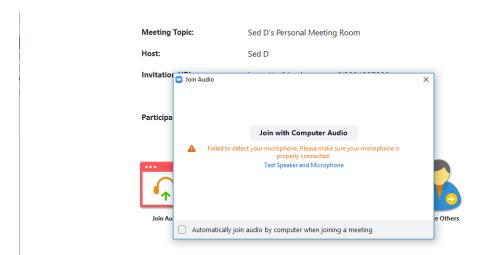
Note: *This screen varies depending on the browser you use. The screen shot above is for Microsoft Edge.*Press Run.

Zoom app will be downloaded on your computer / laptop





Press I Agree



Press "Join with Computer Audio"

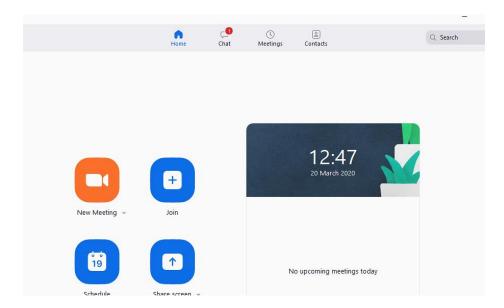
In your Windows Start button or (and) your desktop you should now have Zoom app icon.



Start Zoom app

Sign in using your email address and zoom password.

This will take you to Zoom home window.



You will see a red number on Chat icon on top of your home Zoom window If your counsellor has already invited you.

Click on Chat icon on top of the screen. Then select Contact request from the menu on the left hand side.



Press Accept

Your counsellor will be added to your Contacts list.

Start meeting with your counsellor at the agreed time by choosing the counsellor name from the list of contact and clicking **Meet**, see below

